

# CROWD MANAGEMENT FOR SPORT AND SPECIAL EVENTS

MGT-475



# FEMA

DHS/FEMA-funded course

# CROWD MANAGEMENT FOR SPORT AND SPECIAL EVENTS

MGT-475

## Course Overview

This course will provide participants with tools and techniques for conducting crowd management and crowd control. Participants will engage in scenario-based activities designed to expand their ability to resolve risks related to crowd management and crowd control. The training is applicable across the United States regardless of the venue size, capacity, or type of event. Those who successfully complete this course should be able to use this training to develop or improve crowd management and crowd control programs for any sport or special event.

## Topics

- Crowd Management/Control Strategies
- Prepared Planning vs Impromptu Planning
- Characteristics Affecting Crowd Dynamics
- Individual and Collective Behavior
- Factors of Crowd Dynamics
- Tools and Technology
- Crowd Management and Crowd Control Differences

## Participants

- Sport Venue Managers
- Emergency Managers
- Law Enforcement
- Fire and EMS Responders
- Local Government
- County/City Emergency Personnel
- Venue or Event Security
- Visitors/Welcome Bureau
- Mass Transit
- Committee Organizers
- Event Planners/Promoters
- Volunteer Service Organizers

## Recommended

- AWR-167: Sport and Special Event Risk Management
- IS-100: Introduction to the Incident Command System
- IS-200: ICS for Single Resources and Initial Action Incidents (ICS)
- IC-700: An Introduction to the National Incident Management Systems (NIMS)
- IC-800: National Response Framework, An Introduction

## Course Length

Two Days (16 hours)

## Venue

Jurisdiction

## Class Size

27-40 Participants

## CEU Credits

1.6

Students must register and bring a copy of their FEMA/SID number to class.



**National Center for Spectator Sports Safety and Security (NCS4)**

The University of Southern Mississippi

For more information, contact [NCS4Train@usm.edu](mailto:NCS4Train@usm.edu).

**[NCS4.USM.EDU/TRAINING](http://NCS4.USM.EDU/TRAINING)**



# ENHANCED SPORTS AND SPECIAL EVENTS INCIDENT MANAGEMENT

## MGT-440

DHS/FEMA-funded course



# ENHANCED SPORTS AND SPECIAL EVENTS INCIDENT MANAGEMENT

MGT-440

This course is scenario based, focusing on event planning, incident management, and policy level decision making. The course is intended to prepare participants for the response to a large scale incident during sporting or special events. Participants will engage in three all-hazard, simulation supported (Biological, Mass Casualty, Active Shooter, Improvised Explosive Device (IED), Hazmat, or natural disaster), emergency response exercises to hone individual and team decision-making skills from a Policy Group, Emergency Operations Center (EOC), and Incident Command Post perspective.

## Topics

- Event action planning
- Incident action planning
- Critical considerations
- Governance and strategic policy considerations
- Evacuation and sheltering

## Prerequisites

### FEMA / SID Number

Students must register and bring a copy of their SID number to class. Register online:

[cdp.dhs.gov/femasid](http://cdp.dhs.gov/femasid)

## Recommendations

A working knowledge of Incident Command System (ICS) and Emergency Operations Center (EOC) processes is highly recommended.

IS 700.a, IS 800.b, IS 100.b., IS 200.b , ICS 300

## Course Length

Three Days (24 hours)

## Class Size

35-40 Participants

## Venue

Jurisdiction

## CE Credits

IACET – 2.4 CEUs

## Participants

- Athletic departments
- Executive management/owners
- Operators and event managers of large arenas/venues
- Campus emergency management, administration, environmental health and safety, public affairs and sports information, physical and student life/affairs, plant/public works,
- Local elected officials
- Fire service
- Emergency medical services
- Law enforcement
- Non-governmental organizations
- Public health
- Public works
- Hospitals, medical centers
- Other state, local, and federal agency representatives

For more information, contact:

**TEXAS A&M ENGINEERING EXTENSION SERVICE**

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# SPORT AND SPECIAL EVENT ENHANCED RISK MANAGEMENT AND ASSESSMENT

MGT-466



# FEMA

DHS/FEMA-funded course

# SPORT AND SPECIAL EVENT ENHANCED RISK MANAGEMENT AND ASSESSMENT

MGT-466

## Course Overview

This course provides participants with tools and methodologies for conducting venue-specific and event-specific risk assessments. In the course, participants will utilize assessment outputs to make risk mitigation decisions and determine how to measure the effectiveness of decision-making. This innovative training will introduce methodologies designed to complement and expand on national critical infrastructure framework guidelines. The interdisciplinary course stresses the importance of leveraging and applying proven practices to a wide range of sport and special event safety and security risks.

## Topics

- Risk Management Principles/Concepts
- Identifying and Assessing Risk
- Risk Prioritization
- Mitigation Strategies
- Evaluating Mitigation Strategies
- Application of Risk Management

## Recommended

- AWR-167: Sport and Special Event Risk Management
- IS-100.B: Introduction to Incident Command System (ICS)
- IS-200.B: ICS for Single Resources and Initial Action Incidents
- IS-700.A: National Incident Management System (NIMS)
- IS-800.B: National Response Framework, an Introduction

## Participants

- Facilities and Operations
- Venue Executives/Managers
- Venue Security
- Emergency Management/Planning
- Risk Manager
- Event Management/Planning
- Law Enforcement
- Fire Services
- Emergency Medical Services

## Course Length

Two Days (16 hours)

## Venue

Jurisdiction

## Class Size

27-40 Participants

## CEU Credits

1.6

Students must register and bring a copy of their FEMA/SID number to class.



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The University of Southern Mississippi

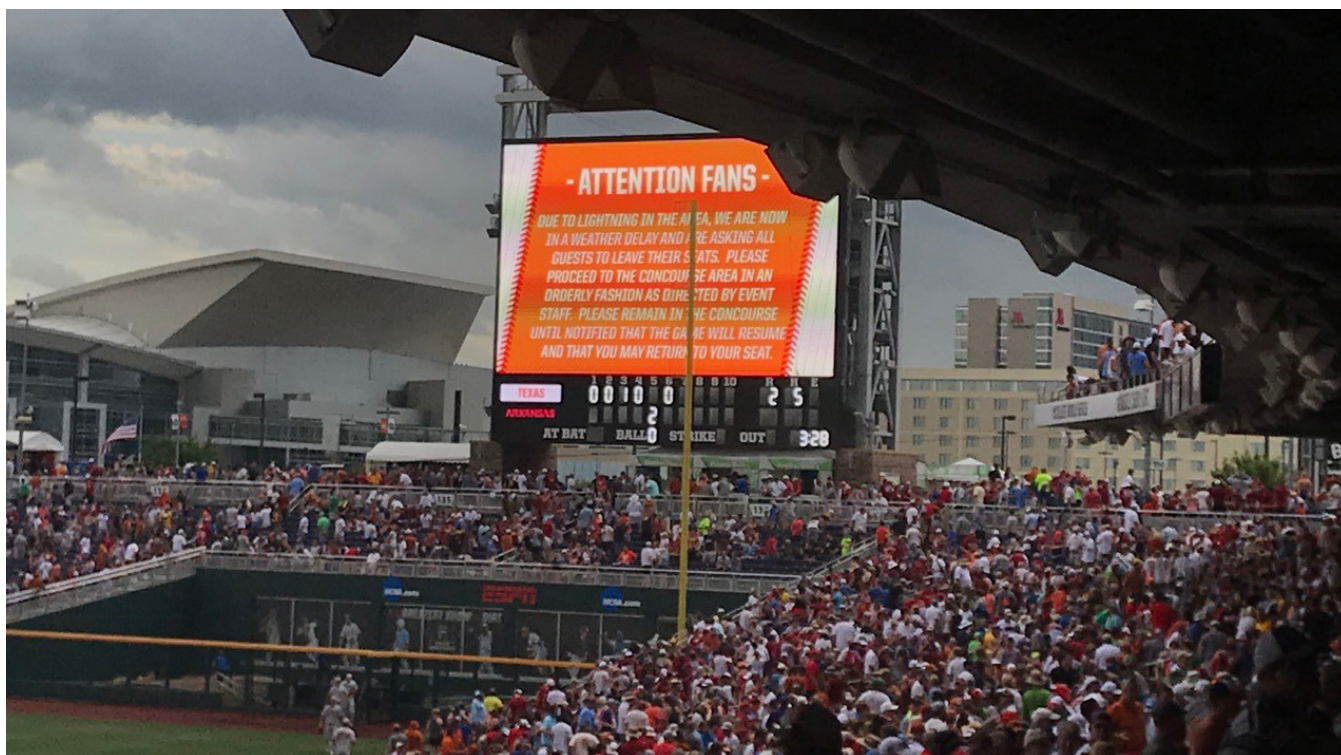
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# SPORT AND SPECIAL EVENT PUBLIC INFORMATION AND EMERGENCY NOTIFICATION

MGT-467



# FEMA

DHS/FEMA-funded course

# SPORT AND SPECIAL EVENT PUBLIC INFORMATION AND EMERGENCY NOTIFICATION

## MGT-467

### Course Overview

The methodologies and techniques used to deliver timely and accurate information in a complex, dynamic information environment is challenging to any community or organization hosting a mass gathering. The Sport and Special Event Public Information and Emergency Notification course brings planners, operators, communication professionals, government, public safety, and marketing professionals together in an effort to prepare and/or enhance venue and event communication programs. The course prescribes best practices to common communication pitfalls and provides flexible and scalable solutions to a wide range of scenarios.

### Topics

- Communication Fundamentals
- Managing Communication
- Event and Emergency Messaging
- Information Collaboration/Dissemination
- Pre-Event Communication
- Post-Incident Communication
- Application of Communication Strategies

### Participants

- Venue Executives/Managers
- Event Planner
- Venue Operations
- Public Relations and Marketing
- Media Services
- Government
- Special Event Officers/Liaisons
- Emergency Management
- Fire and Emergency Services
- Executive Leadership
- Law Enforcement

### Recommended

- AWR-167: Sport and Special Event Risk Management
- IS-100.B: Introduction to Incident Command System (ICS)
- IS-200.B: ICS for Single Resources and Initial Action Incidents
- IS-700.A: National Incident Management System (NIMS)
- IS-800.B: National Response Framework, An Introduction

### Course Length

Two Days (16 hours)

### Venue

Jurisdiction

### Class Size

27-40 Participants

### CEU Credits

1.6

Students must register and bring a copy of their FEMA/SID number to class.



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# SPORT AND SPECIAL EVENT RISK MANAGEMENT

AWR-167



# FEMA

DHS/FEMA-funded course

# SPORT AND SPECIAL EVENT RISK MANAGEMENT

AWR-167

## Course Overview

The Sport and Special Event Risk Management course is designed to build sport and special event risk management capabilities for community-wide collaboration and mitigation. Through activity-based training modules, safety and security teams will increase their knowledge of planning, risk assessment, training, and continuous improvement practices. The expectation is for participants to return to their respective sport venues and coordinate the development or enhancement of a sport event security management system.

## Topics

- Threat Identification
- Multi-Agency Collaboration
- Risk Assessment Team and Process
- Sport Security Planning
- Protective Measures
- Sport Event Staff Training
- Continuous Improvement

## Participants

- Public Safety Agencies
- Risk Management Personnel
- Emergency Management
- Event Management and Operations
- Athletic Departments
- Host Community Response Agencies
- Venue Owners and Operators
- Government

## Recommended

- IS-100.B: Introduction to Incident Command System (ICS)
- IS-700.A: National Incident Management System (NIMS), An Introduction
- IS-15.B: Special Events Contingency Planning for Public Safety Agencies
- IS-200.B: ICS for Single Resources and Initial Action Incidents
- IS-800.B: National Response Framework, An Introduction

## Course Length

Two Days (16 hours)

## Venue

Jurisdiction

## Class Size

27-40 Participants

## CEU Credits

1.6

Students must register and bring a copy of their FEMA/SID number to class.



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# SPORT VENUE EVACUATION AND PROTECTIVE ACTIONS

MGT-412



# FEMA

DHS/FEMA-funded course

# SPORT VENUE EVACUATION AND PROTECTIVE ACTIONS

MGT-412

## Course Overview

The Sport Venue Evacuation and Protective Actions course assists venue operators, first responders, emergency managers, law enforcement, contractors, promoters, and owners of events in developing or enhancing event action plans with flexible and scalable protective measures for managing mass gatherings. This innovative course builds multi-agency collaboration by delivering critical planning information on evacuation and sheltering plans with actionable decision criteria that can be adapted for almost any event.

## Topics

- Organizing Stakeholders
- Protective Action Planning
- Decision-Making Process
- Communicating Protective Action Movements
- Training, Exercise, and Equipment Requirements

## Participants

- Owners/Operators of Events/Venues
- Local Government Representatives
- Event Management/Operations Staff
- Public Relations and Marketing
- Venue Executives
- Public Safety and Emergency Management Agencies
- Risk Management Personnel
- Host Community Response Personnel
- League Administrators and Officials
- Athletic Department and Sport Team Administrators

## Recommended

- IS-100.B: Introduction to Incident Command Systems, ICS-100
- IS-200.B: ICS for Single Resources and Initial Action Incidents
- IS-700.A: National Incident Management System (NIMS), An Introduction
- IS-800.B: National Response Framework, An Introduction
- AWR-167: Sport and Special Event Risk Management (or equivalent experience)

## Course Length

Two Days (15 hours)

## Venue

Jurisdiction

## Class Size

27-40 Participants

## CEU Credits

1.5

Students must register and bring a copy of their FEMA/SID number to class.



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The University of Southern Mississippi

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# SPORTS AND SPECIAL EVENTS INCIDENT MANAGEMENT

MGT-404

DHS/FEMA-funded course



# SPORTS AND SPECIAL EVENTS INCIDENT MANAGEMENT

MGT-404

This course emphasizes the unique aspects of response to an incident occurring during a sports/special event, including considerations for business continuity and after-action activities. You will learn the skills necessary to effectively manage an incident by applying and implementing a multi-disciplinary management team approach as described in the National Incident Management System (NIMS). At the end of the course a practical application exercise can be customized to the facility where the course is held.

*This course has a limited offering with priority to large venue sporting and special events.*

## Topics

- Incident management for sports/special events
- National Incident Management System
- Business continuity considerations
- After action reporting
- Incident action planning
- Resource management process

## Prerequisites

None

## Recommendations

IS-200.b, Incident Command System (ICS) for Single Resources and Initial Action Incidents, ICS-200 or equivalent basic incident command system training.

*Sport Event Risk Management (AWR-167)* or equivalent training/experience

## FEMA / SID Number

Students must register and bring a copy of their SID number to class. Register online:  
**[cdp.dhs.gov/femasid](http://cdp.dhs.gov/femasid)**

## Course Length

Two Days (16 hours)

## Venue

Jurisdiction

## Class Size

30 Participants

## CE Credits

IACET – 1.6 CEUs

## Participants

- Athletic departments
- Operators of large arenas/venues
- Campus emergency management, administration, environmental health and safety, public affairs and sports information, and physical plant/public works
- Local elected officials
- Fire service and emergency medical services
- Law enforcement
- Non-governmental organizations
- Public health
- Public works
- Other state, local, tribal and territorial agency representatives
- Media representatives

For more information, contact:

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